

Booking Conditions



This agreement is made between the Owners of Chalet La Moraine ('Chalet La Moraine') and the Hirer ('the Client'). The Client must be over 21 years old and use Chalet La Moraine for the purpose of a private holiday residence only.

Bookings

All reservations must be made on the booking form. The booking form, subject to these Booking Conditions, shall constitute the basis of the contract between you (the Client) and us (Chalet La Moraine). The contract shall exist when the booking form is completed and received by us, together with a 25% deposit.

Payment

Payments are made in Euros. Any charges levied by Credit Agricole for foreign transfers or cheque payments are at the Clients cost. In order to confirm the booking, a 25% deposit of the total holiday price is payable at the time of booking. The balance of the holiday price must then be paid at least 12 weeks before the beginning of the hire period. If the balance of the holiday price is not received within the required time, we reserve the right to cancel the booking and levy the appropriate cancellation charges. For bookings made within 12 weeks of departure, payment must be made in full at the time of booking.

Hiring & Access to Chalet La Moraine

The hire period runs from 4pm on the first day until 10am on the last day of the hire period. Late arrivals (after 8pm) will incur a surcharge of €50, but depending on the circumstances this may be waived. The Client must complete the Security Deposit Form on arrival.

Damage, Nuisance and Rights of Refusal

Chalet La Moraine reserves the right to terminate the Client's holiday with immediate effect in the event of unreasonable conduct or behaviour deemed unacceptable. Full cancellation charges will apply and no further contractual obligations will apply.

Chalet La Moraine does not accept any single sex groups or sports teams, unless agreed at the time of booking. Chalet La Moraine reserves the right to cancel any booking where the information provided by the Client is intentionally inaccurate.

All damages and breakages caused by the Client will be charged for and must be paid in full. The Client must complete the Security Deposit Form and give this to the Chalet Manager on arrival at the Chalet. If the Client fails to bring to the attention of the Chalet's Manager any damage found at the property within 24 hours of arrival, it will be assumed that the Client was responsible for that damage.

The number of people cannot exceed the maximum accommodation capacity of 10 people.

Smoking is not allowed in Chalet La Moraine and care must be taken when smoking outside.

We regret that pets are not allowed in the Chalet or its grounds.

Description of the Property

Every effort is made to ensure the property complies with the description given to the Client at the time of booking which are given in good faith.

Liability

The use of the Property and its facilities is entirely at the Client's own risk and Chalet La Moraine cannot be responsible for any accidents, injuries, damage or loss to the person or property of the Client, their party or any third parties during the Hire period.

All children in the group are taken at the Client's own risk and must be supervised at all times when using any of the Chalet's facilities.

Every effort is made to ensure that the Jacuzzi is maintained to a high level but all guests using the Jacuzzi do so at their own risk. Children must be supervised by an adult at all times when using the Jacuzzi.

Chalet La Moraine's liability in all events and on any basis whatsoever is limited to a maximum liability of the cost of the booking in question.

Travel Insurance, Personal Belongings and Security

It is a condition of booking that the Client and their party must have adequate and appropriate travel insurance to cover them for their stay and any activities they may undertake.

All personal items including baggage and equipment are at all times and under all circumstances the Clients responsibility. No responsibility can be accepted by Chalet La Moraine for any loss or damage to such items. We therefore ask you to pay particular attention to locking the Chalet.

Cancellation

Cancellations must be made in writing by the party leader to info@chaletlamoraine.com. The following charges will apply:

More than 12 weeks before arrival	Loss of the 25% Deposit
8 – 12 weeks before arrival	50% of the Full Price
4 – 8 weeks before arrival	75% of the Full Price
2 – 4 weeks before arrival	90% of the Full Price
2 weeks or less	100% of the Full Price